

# Employees Better Utilized for Patient Focused and Profitable Tasks with SP 200



Lcda. Marisel Menchaca de Mangual,  
R.Ph., Owner



Thousands of pharmacies rely on the SP 200 Robotic Prescription Dispensing System to relieve their workload.

The Lcda. Marisel Menchaca de Mangual has been in the pharmacy business for 30 years. It was her dream as a child and she managed to make it a reality.

In 1980 she founded Farmacia Marisel #1, and five years later, established Farmacia Marisel #2—both in the city of Humacao, Puerto Rico. Her commitment, dedication, professionalism, creativity, and dynamism are virtues that have allowed her to be successful as a pharmacist and a pharmacy owner.

Marisel has participated as a resource in pharmaceutical field-related forums and different activities. She regularly participates in the segment, 'What's New in the Pharmacy?', which airs on Humacao's Radio Walo, in the program: "Health, Culture and Something More." On the program, she interviews health professionals, as well as provides guidance on new drugs, health plans, and general advice on the field of health and pharmacy.

"I always seek ways to improve, update, and modernize our pharmacies for the benefit of our customers and co-workers. Adopting the latest technologies enables our employees to be more productive, improving our relationship with our customers and friends to provide a better and faster service.

"During the past eight years, on multiple visits to trade shows in the United States, we visited exhibitors providing automation for prescription dispensing.

"After careful evaluation of the different automation systems, we decided to install the ScriptPro SP 200 robot in our pharmacies.

"Our experience has been amazing and rewarding. Now our co-workers can work in other areas behind the counter, which otherwise are difficult to address efficiently. We feel confident dispensing medications through the robot, because we have seen and tested that the prescriptions have been filled correctly.

"We had to double the pickup and drop-off windows since we can serve more customers much faster now that we are filling prescriptions automatically, making the operation more cost-effective.

"The most important result we see is that our customers are more calm and happy, as they have noticed that the dispensing time has reduced dramatically and, for us, work has become easier.

"My husband is my business partner and we both agreed that installing the ScriptPro SP 200 robot is the best decision we have made in a long time."

*Lcda. Marisel Menchaca de Mangual*

**Farmacia Marisel**  
*Customer Since 2009*

**Pharmacy Type:** Independent  
**Prescription Volume:** 500 per day  
**System:** SP 200 CCC  
**Location:** Humacao, Puerto Rico

**ScriptPro®**

**Pharmacy Automation**

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