Increase safety, reduce stress and employee turnover

Robotic arm counts and fills without cross-contamination.

Thousands of pharmacies rely on the SP 200 Robotic Prescription Dispensing System to relieve their workload.

In 1999, Broadlawns Medical Center Outpatient Pharmacy had high turnover in the pharmacy technician staff, according to then director, Sharon Meyer. Also, the high volume of scripts was burning out the remaining staff. Carol Fry, Outpatient Supervisor, said, "... pharmacists would come in to work in the morning with tons of work piled up to do before we could even start the day. Some days we didn't look forward to coming in."

Sharon and Carol invested in the SP 200 to solve their staffing and workload problems. When the staff arrived in the morning, they began the day's work—instead of dealing with a backlog from the previous day. Sharon said, "The first thing we noticed was that the SP 200 evens out the workload and we stay caught up all the time. Even though our prescription volume increased, there was less stress on our staff."

Broadlawns Medical Center Outpatient Pharmacy

Customer Since 1999

Pharmacy Type: Hospital Outpatient
Solution: SP 200 and SP Central Workflow
Location: Des Moines, IA

Sharon appreciated the quality assurance of the SP 200 barcode scanning and graphics technology. "It has a good system of checks and balances for all transactions handled by the machine. The labeling process is slick," she adds, "with the auxiliary labels applied automatically."

UPDATE

In 2002 Broadlawns added SP Central Workflow. Jaime Wolfe, Outpatient Pharmacy Supervisor, says, "The biggest thing ScriptPro did for our pharmacy was to cut down on errors in terms of both the filling and dispensing processes. SP Central Workflow provides volumes of information to us that help our processes run smoothly. I can't imagine working in a pharmacy that did not utilize ScriptPro and/or it components."

ScriptPro®

Pharmacy Automation

For more information call: 800.606.7628 • 913.384.1008 • www.scriptpro.com