

Safety and accuracy key to automation decision



Glenn Rebber, R.Ph., Director of Pharmacy



Loretta Harris, CPhT, works on the SP 200.

“Our clinic has two functions, a family practice residency training program and indigent patient care. In 1990, the pharmacy filled 70 scripts per day.

By 2001, our volume had increased to 225 and just two years later we were filling almost 400 scripts per day. There was just no way in a limited space to add more people and become more efficient. We looked at a few systems and hands down, I’d not seen any technology that comes close to ScriptPro’s.

“At first we only wanted a robot, so we looked at the SP 200. We were blown away with the number of prescriptions it would fill per hour plus putting the medication in the bottle and labeling the bottle, then delivering it without a lid. I like the idea of going to the conveyer belt where I can look at the inside of the vial and know exactly what is in there.

“Then I looked at the workflow software, SP Central Workflow. I was sold on the fact that it would definitely decrease the number of errors. And sure enough, it catches me occasionally pulling, for

example, an Albuterol inhaler instead of an inhalation solution.

“One of the biggest things SP Central Workflow helped with is the batching of prescriptions. When we started filling 300 a day, we started having problems with people picking up prescriptions that didn’t belong to them because they were batched improperly. I knew that we desperately needed to put something in place to help with that.

“The nicest thing since getting ScriptPro is that I go home at night completely relieved of the fear that I might not have filled prescriptions correctly. I see so many times a day that we catch things that we couldn’t catch before.”

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“The system has been a godsend to us in terms of reducing the risks of medical errors and improving upon our productivity. Just the productivity portion alone should allow the system to pay for itself in about three years. I just can’t imagine any pharmacy not having ScriptPro.”

Allen Patterson, CFO and COO

Family Practice Clinic Pharmacy *Customer Since 2002*

Pharmacy Type: Community Health Center
Location: Waco, TX

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Pharmacy Automation

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