

Temple University Hospital Pharmacy lowers customer wait times and improves accuracy



Warren Robinson, R.Ph., Pharmacy Manager



Mark Stutman, R.Ph., makes the final verification on the SP 200.

“Our pharmacy was extremely busy and cramped for space. Our customers were waiting an hour or more for prescriptions and the work pace was so hectic it was an environment that made us worry about errors.

“We used a cassette system for dispensing but it didn’t help with customer waiting time because it really didn’t improve our workflow. Time was still needed to hold a vial and walk over to find the medication. The SP Central Workflow System really takes the manual work out

of prescription dispensing—making it quicker and more efficient. We have cut the wait time in half since getting ScriptPro to count medications and label the vials.

“Now we are able to use our SP 200 robot, during periods when we are less busy, to pre-pack medications as well. We stay ahead of the workflow, our pace is less hectic, we have control over the dispensing process, and now we have an environment that is conducive to patient safety.”

Warren Robinson

Temple Pharmacy

Customer Since 2001

Pharmacy Type: Hospital Outpatient
Prescription Volume: 340 per day
Location: Philadelphia, PA

ScriptPro®

Pharmacy Automation

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