Pharmacy Services for Employee Insurance Program

Robotic arm counts and fills without cross-contamination.

Thousands of pharmacies rely on the SP 200 Robotic Prescription Dispensing System to improve patient safety.

"The University of Louisville Hospital employee insurance is self-funded, therefore we try to keep employee/patient care in-house for cost efficiency as well as optimizing the continuity of care. With 700 to 800 prescriptions coming through our pharmacy every day, we have to be efficient with product, time, and costs.

"Our outpatient pharmacy staff works hard to incentivize employees to use our pharmacy. There are so many features about the robot and SP Central Workflow that contribute to our efficiency and our ability to make it as easy as possible for an employee to use our pharmacy.

"The biggest advantage of SP Central Workflow for us is having information about every prescription at our fingertips. An employee can call the pharmacy, to see if a prescription is ready, before leaving his or her post to come to the pharmacy. When the employee calls, we have an answer instantaneously through the tracking of SP Central. The employee doesn't waste time coming to the pharmacy if the prescription isn't ready, and we in the pharmacy don't spend 15 minutes searching to find out where the prescription is at that point in time.

"Another benefit is that we can prioritize prescriptions at the point of entry. If a person is in the pharmacy waiting, his or her prescription is coded to be filled immediately. Conversely, if the prescription won't be picked up until later or even the next day, we can code that prescription and have it filled during a slower time in the pharmacy.

"Another way we improve efficiency is to place the most frequently prescribed medications closest to the robotic arm of the robot. Prescriptions are filled rapidly and multiple prescriptions can be dispensed, then collated at the control center.

"We also save money on inventory because the ScriptPro system maximizes inventory control. We set par levels for each drug and through inventory reports we know exactly how much product we have used and only order the drug stock we need."

Jessie Morgan, R.Ph.
Outpatient Pharmacy Manager

University of Louisville Hospital Pharmacy
Customer Since 2006

Pharmacy Type: Outpatient/Employee
Prescription Volume: 700–800 per day
Location: Louisville, KY

ScriptPro®
Pharmacy Automation

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