

# ScriptPro cost effective for small volume pharmacy



Lisa Ploehn, Pharm.D., Owner



Thousands of pharmacies rely on the SP 200 Robotic Prescription Dispensing System to relieve their workload.

Main at Locust is a family-owned pharmacy in the center of town in Davenport, IA. During the 1990s, the pharmacy expanded its services to provide health screenings.

“I want the staff who work in my pharmacy to come to work every day and enjoy their jobs—not worry about making mistakes. When people enjoy their jobs, they can grow personally and professionally. When you are pumping out prescriptions all day, every day, you can’t do that. To cover the prescription load and allow the staff time to provide health programs to our patients, we needed help. Although I didn’t want to increase the size of my staff, I did want to keep the people I had.

## Complete Automation

“When we started looking at automation we knew we didn’t want a glorified counting machine—we wanted a product that would provide a completely automated process. I talked to other

pharmacists and decided on ScriptPro, because it is the whole package.

## Affordable

“For about \$12 per hour (which is what you would pay a tech, plus benefits), the SP 200 is very cost effective. Also, in terms of errors, we’re all human and we make mistakes, but the robot doesn’t.

## Easy to Use

“The ability to calibrate the cells on-site is huge because we are constantly changing generic drugs. The size of the system was important, too. It needed to fit conveniently into our pharmacy.

We call our robot, “City Girl,” and I really appreciate that she doesn’t call in sick. Plus, she starts work on time every day.

## Incredible Customer Service

“The service at ScriptPro is incredible. They are the only company that has done what they said they would do. Someone is there answering the phone at all times and that person knows what he or she is talking about.”

## Main at Locust Pharmacy and Medical Supply

*Customer Since 2001*

**Pharmacy Type:** Independent

**Prescription Volume:** 180 per day

**Location:** Davenport, IA

# ScriptPro®

## Pharmacy Automation

For more information call: 800.606.7628 • 913.384.1008 • [www.scriptpro.com](http://www.scriptpro.com)

*Lisa Ploehn*