

Cooley Apothecary holds staffing levels thanks to SP 200



Harold Cooley, R.Ph., Owner



Thousands of pharmacies rely on the SP 200 Robotic Prescription Dispensing System to improve patient safety.

Since getting the SP 200 in 2001, Harold has not needed to add employees to his staff, even though the patient base has grown over the past two years. Harold sees a volume increase with Medicare Part D, but with the robot in place, he is able to handle the additional volume with his present staff.

“The SP 200 has freed up personnel to do a better job for our customers. I am still as satisfied with the product as when we first installed.

“On our busy days, we had to reassign some of our pharmacist assistants from their usual tasks to filling prescriptions. For instance, our insurance and accounts receivable person and our intake-register person were having to assist the pharmacists and techs to count and pour, which meant that their work was left undone. Our busy days were becoming more and more frequent.

“I went to see a ScriptPro SP 200 and could tell it was a very workable piece of equipment. It was the

right size and would fit into our workflow easily. The 200 cells take care of 70% of our fills.

“The degree of dispensing accuracy has lowered our anxiety level. There are lots of checks with the SP 200, starting with getting the drugs into the cells, and we feel confident that the robot will not make a mistake.

“Since getting the SP 200 we have been able to put our people back on the jobs they’re supposed to do. The front person greets each customer and responds to their needs quickly.

We have freed one staff member to perform other services like diabetes monitoring and advising on natural products and supplements. These services provide extra income and customer service.

“I’ve been in business a long time and I’ve been truly impressed with ScriptPro’s performance. The ScriptPro personnel are knowledgeable and easy to work with.”

Harold Cooley

Cooley Apothecary

Customer Since 2001

Pharmacy Type: Independent

Prescription Volume: 200 per day

Location: Prestonsburg, KY

ScriptPro®

Pharmacy Automation

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