

# Multi-location pharmacy standardizes robot across stores



Robotic arm counts and fills without cross-contamination.



Kim Newman Tarnowski, Manager and Pharmacy Technician, relies on the SP 200 to maintain an orderly workflow.

“The previous owner of this store worked seven days a week. The pharmacy has a high volume for a small store and the place was absolute chaos. There were no pharmacists to hire and there still aren’t any.

“We bought the first SP 200 in 2001 and it took the chaos out of the pharmacy immediately. The robot filled over 60% of our prescriptions on the first day of operation. The manual part of filling prescriptions is gone—it gets the vials, counts, labels, and just keeps pumping along behind you with no interruption.

“The decision to get ScriptPro was easy because it’s so cost efficient. The robot pays for itself in about three years based on the salary of a pharmacist working five hours a day.

“As a company, ScriptPro is unbelievable! I have never seen a company so organized. The follow-up is phenomenal from sales to installation to training. I am planning to buy more from ScriptPro for my other stores.”

*Steve Preston, R.Ph., Owner*

## Falk’s Pharmacies

*Customer Since 2001*

**Pharmacy Type:** Independent

**Solution:** SP 200

**Location:** Duluth, MN

## UPDATE

Since 2001, Falk’s has purchased a robot for each of its seven retail stores. Bill Haugen, CFO, says they wanted to standardize all the stores from a process standpoint. “Consistency in every

store is better for business and better to serve our customers,” he said.

“We rotate pharmacy staff often to cover weekends and vacations. Having the standard system allows us to better allocate employee resources,” Bill added.

# ScriptPro®

## Pharmacy Automation

For more information call: 800.606.7628 • 913.384.1008 • [www.scriptpro.com](http://www.scriptpro.com)