



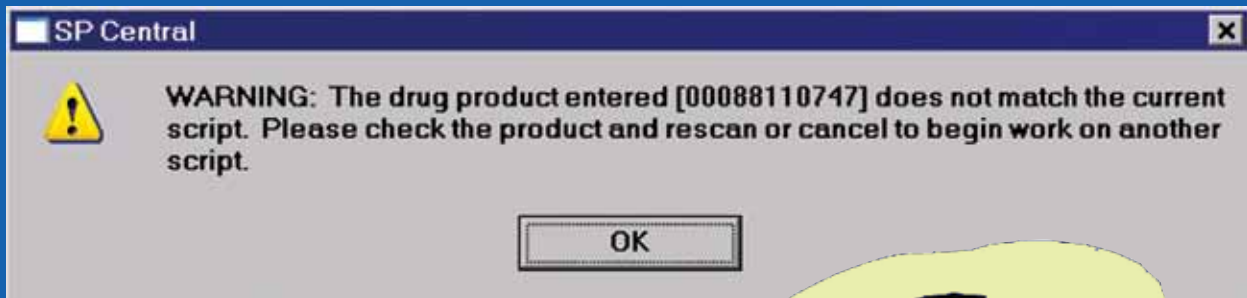
**Things I Wish
I Could Do
&
How SP Central
Workflow Can Do
Them All**

ScriptPro[®]

Pharmacy Automation

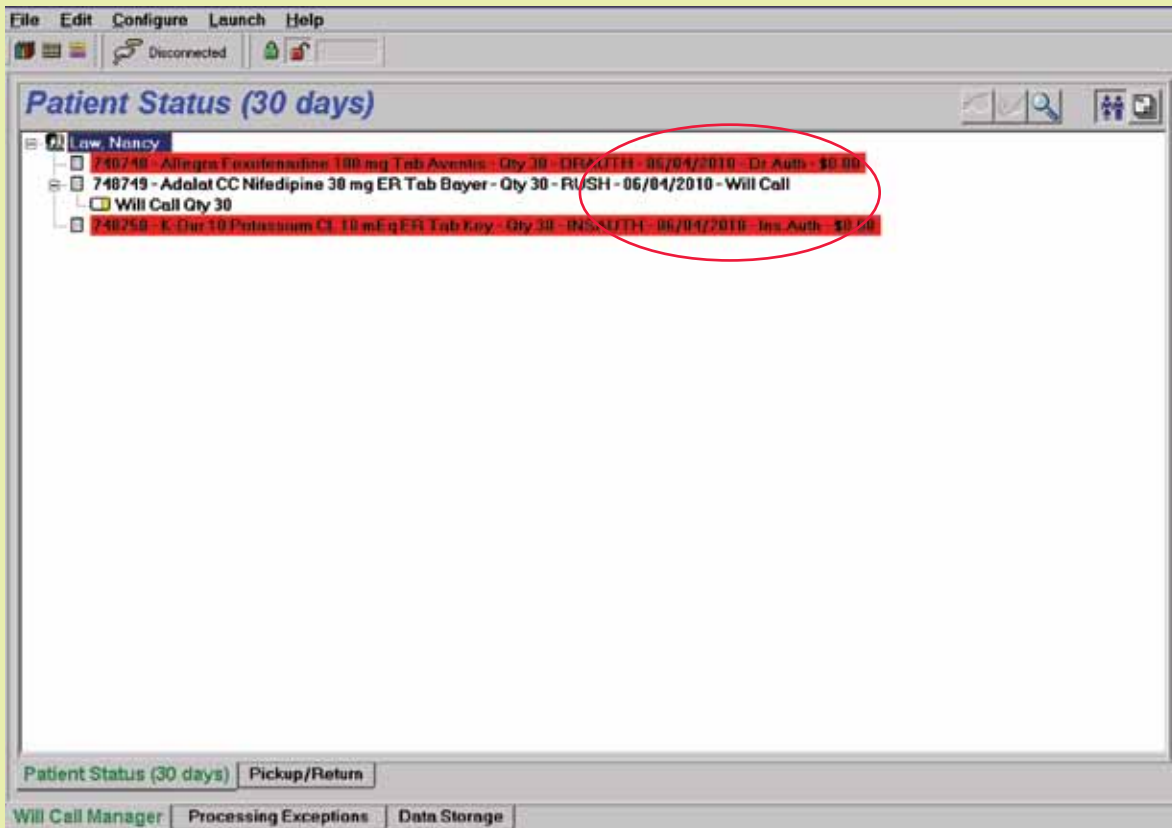
5828 Reeds Road • Mission, KS 66202-2740 USA • 800.606.7628 • 913.384.1008 • www.scriptpro.com

**Sleep peacefully at night
knowing I can ensure
my patients' safety.**



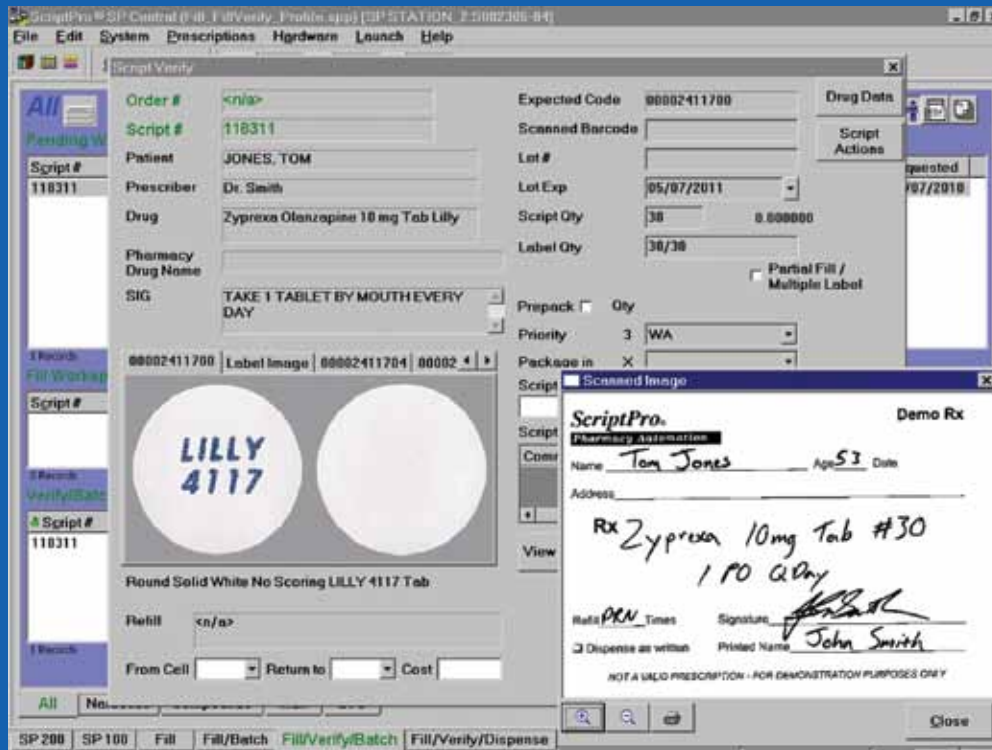
- A warning message is given if an operator scans a product barcode that is different from the requested product code.

Put information about processing exceptions at my clerks' fingertips.



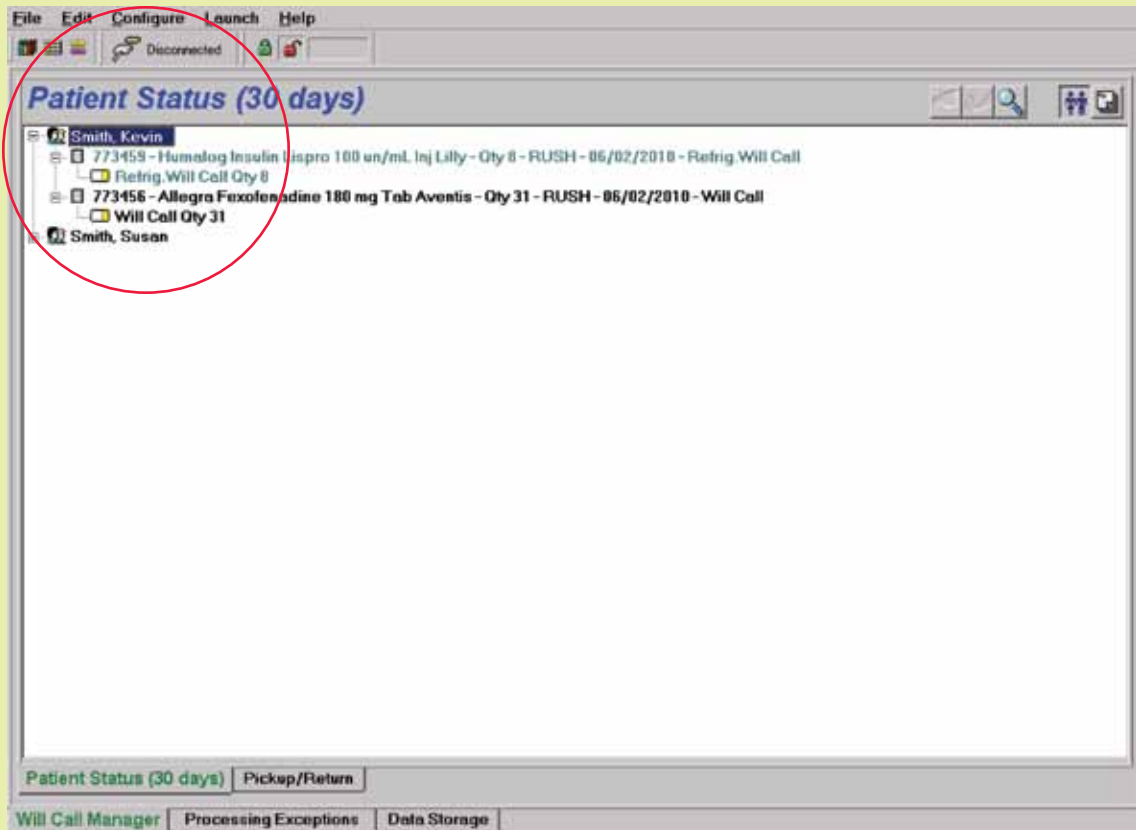
- With access to Dr. Auth., Insurance Auth., On File, and On Hold prescription information, pharmacy personnel can answer customer questions quickly and accurately.

Scan, store, and retrieve a hard copy of the prescription electronically.



- SP Central Workflow allows pharmacy personnel to view the scanned image at any time, including final verification.
- Users can print a hard copy of the prescription for customer verification or a third-party audit.

Locate prescriptions that are lost or stored in the wrong location in my pharmacy.



- Running a patient search in SP Central Workflow locates all of the patient's prescriptions for the last 30 days or up to two years.

Immediately retrieve electronic signatures for customer verification or third-party audits.

Dispensing Data 05/03/2010 10:19 AM

Scripts

Script #	Patient Name	Drug Name	Qty	Price	Third Party
786569	Miller, Doug	Lipitor Atorvastatin 10 mg Tab Pfizer	30		

Dispensing Certification NCPDP

YOUR SIGNATURE CERTIFIES: You received the listed prescription(s) on today's date and authorize release of the prescription information to all authorized parties. You authorize payment for the prescriptions directly to this pharmacy and acknowledge that any false claims or documents may be prosecuted by law. WORKERS' COMP: Prescription is for an on-the-job injury. ALL OTHERS: Prescription is not for an on-the-job injury.

Signature

Doug Miller

Counseling Complete
Complete 05/03/2010 10:20 AM

Dispensing Comments

Comment F V D B Ins Relationship Self
Del Recipient Miller, Doug

Print OK Cancel

- SP Central Workflow allows users to view or print the electronic signature.
- SP Central Workflow reports can print multiple patient signatures based on a requested timeframe.

Electronically track partial fill, out-of-stock, and special order prescriptions.

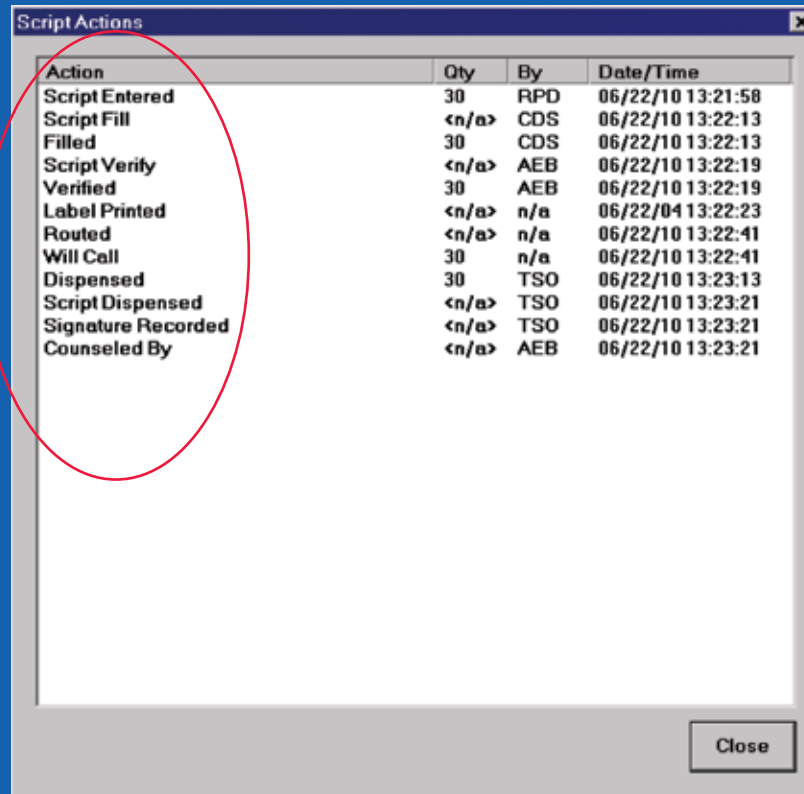
The screenshot shows a software window titled 'Fill' with a menu bar (File, Edit, Configure, Launch, Help) and a toolbar. Below the menu is a 'Pending Work List' table. The table has the following data:

Script #	Patient Name	Drug Name	Qty	Qwend	Comments	Status	Requested
113857	Ellis, Helen	ToprolXL Metoprolol 100 mg ER 24hr Ta...	10	4		Partial Fill	06/23/2010
113859	Giovanni, Maria	Singelair Montelukast 4 mg Granules Me...	30			Out of St.	06/23/2010
113862	Sanders, Jack	Allegra-D Fexofenadine/Pseudo 60/120 ...	60	20	Patient will return	Partial Fill	06/23/2010
113860	Martin, Nancy	Wellbutin SR Bupropion 150 mg ER 12h...	10	7		Partial Fill	06/23/2010

Below the table, there are sections for 'Fill Workspace' and 'SP 200/SP 100 Fill Workspace', both showing 0 records. At the bottom, there is a toolbar with buttons for 'Fill', 'Fill/Verify/Batch', and a status bar with options like 'Script Scanning', 'Will Call Manager', 'Partial Fill/Out of Stock/Special Order', 'Delivery', 'Data Storage', 'Hardware Status', and 'Turn'.

- SP Central Workflow allows users to print a list of all partial fill and out-of-stock prescriptions, ensuring all medication is ordered.
- Two signatures are captured for partial fills.
- Partial fill and out-of-stock information displays at SP Checkpoints so clerks can answer patient questions.

Easily track operator action for each prescription.



The screenshot shows a window titled "Script Actions" with a table of prescription actions. A red oval highlights the first column, "Action".

Action	Qty	By	Date/Time
Script Entered	30	RPD	06/22/10 13:21:58
Script Fill	<n/a>	CDS	06/22/10 13:22:13
Filled	30	CDS	06/22/10 13:22:13
Script Verify	<n/a>	AEB	06/22/10 13:22:19
Verified	30	AEB	06/22/10 13:22:19
Label Printed	<n/a>	n/a	06/22/04 13:22:23
Routed	<n/a>	n/a	06/22/10 13:22:41
Will Call	30	n/a	06/22/10 13:22:41
Dispensed	30	TSO	06/22/10 13:23:13
Script Dispensed	<n/a>	TSO	06/22/10 13:23:21
Signature Recorded	<n/a>	TSO	06/22/10 13:23:21
Counseled By	<n/a>	AEB	06/22/10 13:23:21

- The Script Actions dialog tracks every step of the prescription filling process, giving pharmacy staff the answers they need.

Ensure that my patients go home with all of their prescriptions.



- SP Central Workflow keeps all prescriptions for a patient together, including those filled earlier in the week.
- SP Central Workflow pinpoints the location of each prescription, such as **Refrig. Will Call**.

Track my aging Will Call inventory.

File Edit Configure Launch Help

Connected

Script Storage (0-3 days)

Script #	Patient Name	Phone #	Drug Name	Qty	Comments	Status	Filled
15003	Cramer, Robert		Hydrocortisone 2.5 % Cream Fougera	30		Will Call	06/08/2010
15001	Cramer, Robert		Hydrocortisone 2.5 % Cream Fougera	60		Will Call	06/08/2010
197987	King, Linda		Prednisone 5 mg Tab Roxane	10		Will Call	06/07/2010

3 Records

Pickup Reminder (4-14 days)

Script #	Patient Name	Phone #	Drug Name	Qty	Comments	Status	Filled
900024	Queenie, Roberta		Principen Ampicillin 250 mg Cap Apoth...	1		Will Call	06/02/2010
900023	Quick, Roberta		Principen Ampicillin 250 mg Cap Apoth...	1		Will Call	06/02/2010
785222	Sanders, Jane		Adalat CC Nifedipine 30 mg ER Tab Ba...	30		Will Call	06/04/2010
785223	Sanders, Jane		Humalog Insulin Lispro 100 ua/mL Inj Lilly	8		Refrig.W...	06/04/2010
785224	Sanders, Jane		Precision Sure-Dose Insulin Syringe/N...	100		Oversize...	06/04/2010
773459	Smith, Kevin		Humalog Insulin Lispro 100 ua/mL Inj Lilly	8		Refrig.W...	06/02/2010

41 Records

Return to Stock (15-45 days)

Script #	Patient Name	Phone #	Drug Name	Qty	Comments	Status	Filled
15018	Jones, Kaitlyn		Amoxicillin 200 mg/5 mL Pwd for Susp R...	30		Will Call	05/26/2010
15017	Jones, Kaitlyn		Amoxicillin 200 mg/5 mL Pwd for Susp R...	30		Recons...	05/26/2010
20051	Juan, Don		Principen Ampicillin 250 mg Cap Apoth...	30		Will Call	05/26/2010
20052	Maccio, Ralph		Principen Ampicillin 250 mg Cap Apoth...	30		Will Call	05/26/2010
15013	Smith, Susan		Adalat CC Nifedipine 60 mg ER Tab Ba...	30		Will Call	05/26/2010
15014	Smith, Susan		Humalog Insulin Lispro 100 ua/mL Inj Lilly	30		Refrig...	05/26/2010
15015	Smith, Susan		Precision Sure-Dose Insulin Syringe/N...	30		Oversize...	05/26/2010

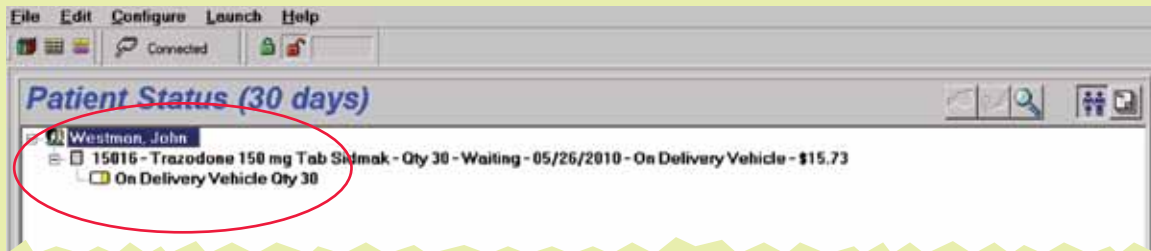
8 Records

Patient Status (30 days) Pickup/Return

Will Call Manager Processing Exceptions Data Storage

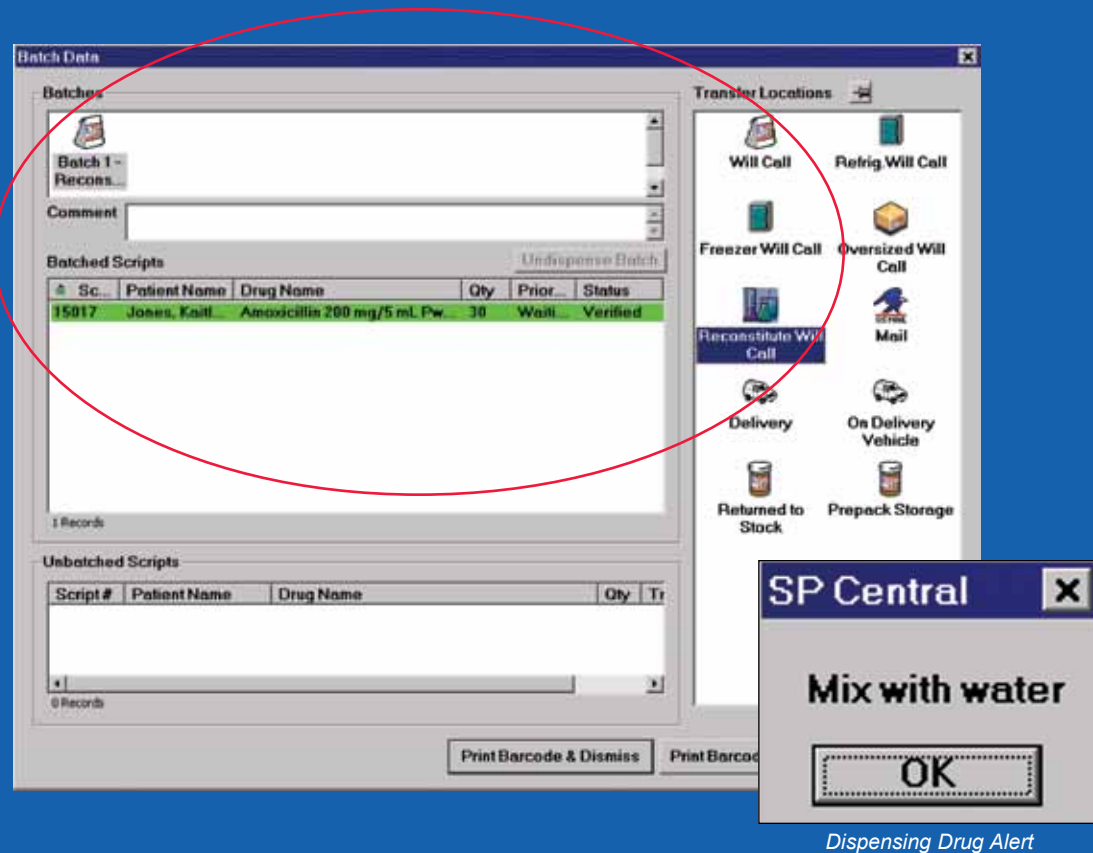
- SP Central Workflow reminds staff to call patients who haven't picked up their prescriptions or to return prescriptions to stock.

Locate delivery prescriptions with a click of the mouse.



- Running a patient search tells the user if the delivery is still in-house, on the delivery vehicle, or successfully delivered.
- Pharmacies can create their own delivery locations, such as Delivery Truck #1.

Eliminate reconstituted medications going home without water.



Dispensing Drug Alert

- Each prescription is assigned a storage location, such as **Reconstitute Will Call**, **Delivery**, **Refrig. Will Call**, or **Mail**.
- Clerks have access to this information when the prescription is dispensed.
- Drug alerts, such as “Mix with water,” can also display during prescription dispensing for reconstituted medications.

Electronically capture signatures for drive-thru, delivery, and nursing home prescriptions.



- Using the SP Mobile Checkpoint, patients can sign HIPAA forms and third-party acknowledgements remotely.
- Delivery drivers have access to the SP Central Workflow database so they can answer customer questions.

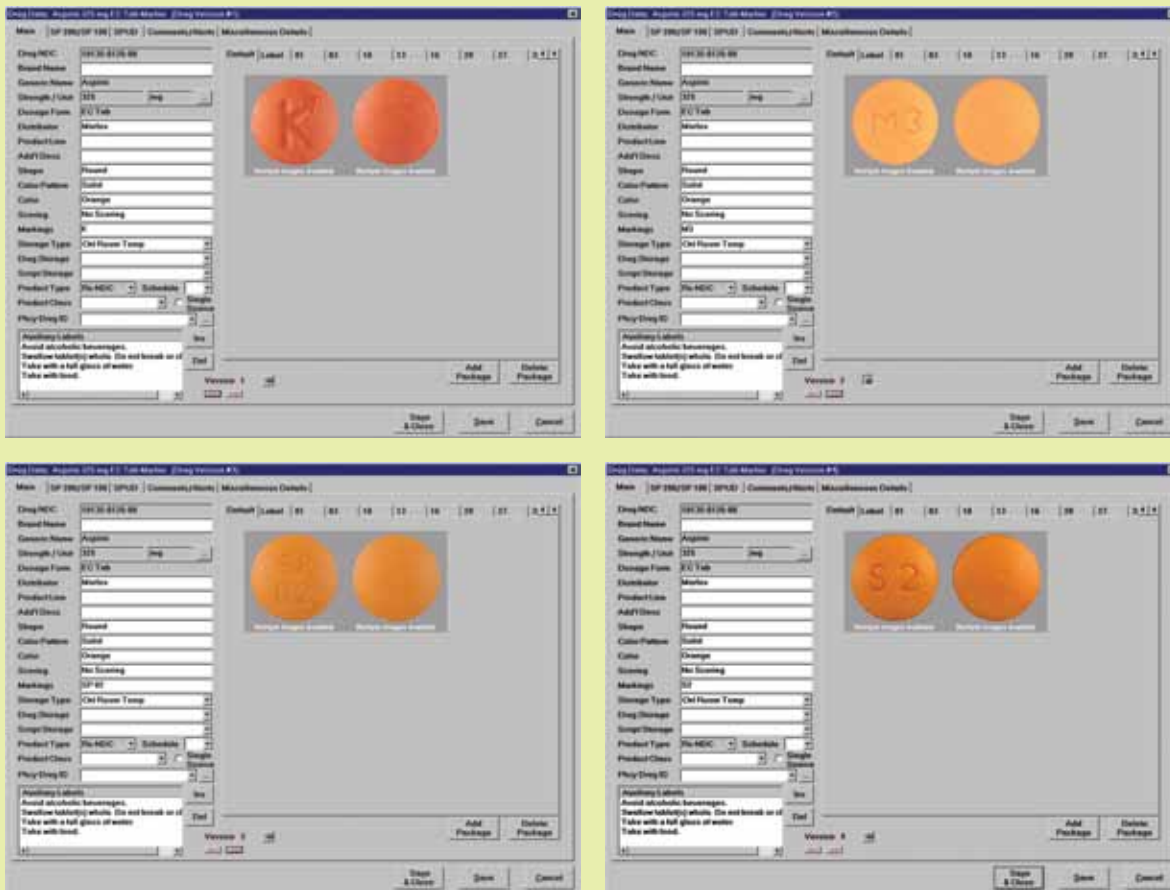
Create pharmacy-specific forms that electronically capture patient signatures.



SP Central Workflow Custom Form Examples:

- Non-Safety Cap Acknowledgment
- 24-Hour Refill Notification
- Medicare Diabetic Supplies Form
- HIPAA Forms

Have access to a highly-detailed drug database, complete with photos.



- SP Central Workflow provides more than 95,000+ records and 78,000+ drug images, including OTCs and supply items.
- The database includes multiple versions of a drug—current version may be bookmarked by pharmacy staff.

Send alerts that are displayed as needed when my staff dispenses a prescription.

AlertData: Script # 118876

Drug - Hydrocod/APAP 5/500 mg Tab Watson 00591034900

Comment	F	V	D	By	Date
Double Count Required	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	TSO	06/15/2010

Patient - JONES, SUSAN

Comment	F	V	D	By	Date
Remind Patient to Take Calcium	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	TSO	06/15/2010

Script - 118876

Comment	F	V	D	By	Date
Counseling Required	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	TSO	06/15/2010

Continue Cancel

- SP Central Workflow allows operators to create drug, patient, or prescription alerts such as **Double Count**, **Patient Reminder**, or **Counseling Required**.
- Drug alerts help pharmacies increase OTC sales.

Identify a tablet by its color, shape, or markings.

Drug Search

Drug Name: Morphine 15 mg ER 12hr Tab Wats | 00591351100 | Label Image | 00591351101

Drug Code: 00591351100

Pharmacy: []

Drug ID: []

Brand Name: []

Generic Name: Morphine

Strength / Unit: 15 mg

Dosage Form: ER 12hr Tab

Distributor: Watson

Shape: Round

Color Pattern: Solid

Color: Blue

Scoring: No Scoring

Markings: 15/ABG

Units Per 12 Dram: 185

Storage Loc.: Narcotics

Product Type: Rx-NDC | DEA Schedule: II

Description:
Swallow tablet(s) whole. Do not break or...
May cause drowsiness. Alcohol may int...
May cause dizziness.
Avoid alcoholic beverages.
Do not take other medicines without che...

Search Results

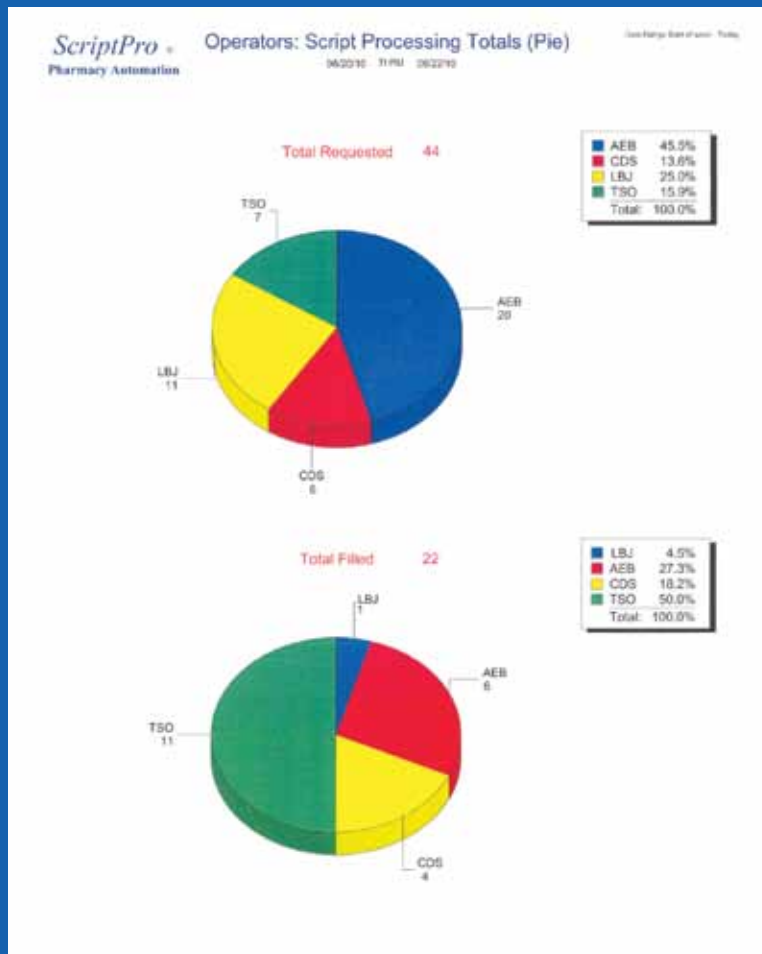
Drug Name	Drug Code
Amoxapine 100 mg Tab Watson	00591571500
Euthyrox Levothyroxine 150 mcg Tab Genpharm	02264420
Hyoscyamine 0.125 mg SL Tab Actavis	52152015500
Hyoscyamine 0.125 mg SL Tab Major	00904512000
Isordil Isosorbide Dinitrate 30 mg Tab Wyeth	00008415900
Levothyroxine 150 mcg Tab Genpharm	15330019500
Levothyroxine 150 mcg Tab Teva	00182271400
Morphine 15 mg ER 12hr Tab Watson	00591351100
MS Contin Morphine 15 mg ER 12hr Tab Purdue	00034051400
MS Contin Morphine 15 mg ER 12hr Tab Purdue	59011026000
Oxycodone 30 mg Tab Actavis	52152021500
Synthroid Levothyroxine 150 mcg Tab Abbott	00074706900
Synthroid Levothyroxine 150 mcg Tab AHP	00074706900
Synthroid Levothyroxine 150 mcg Tab Drug Distrib	00074706900
Synthroid Levothyroxine 150 mcg Tab RxPak	00074706900

15 Records

Add Delete Search Change Data View Data Apply Changes Close

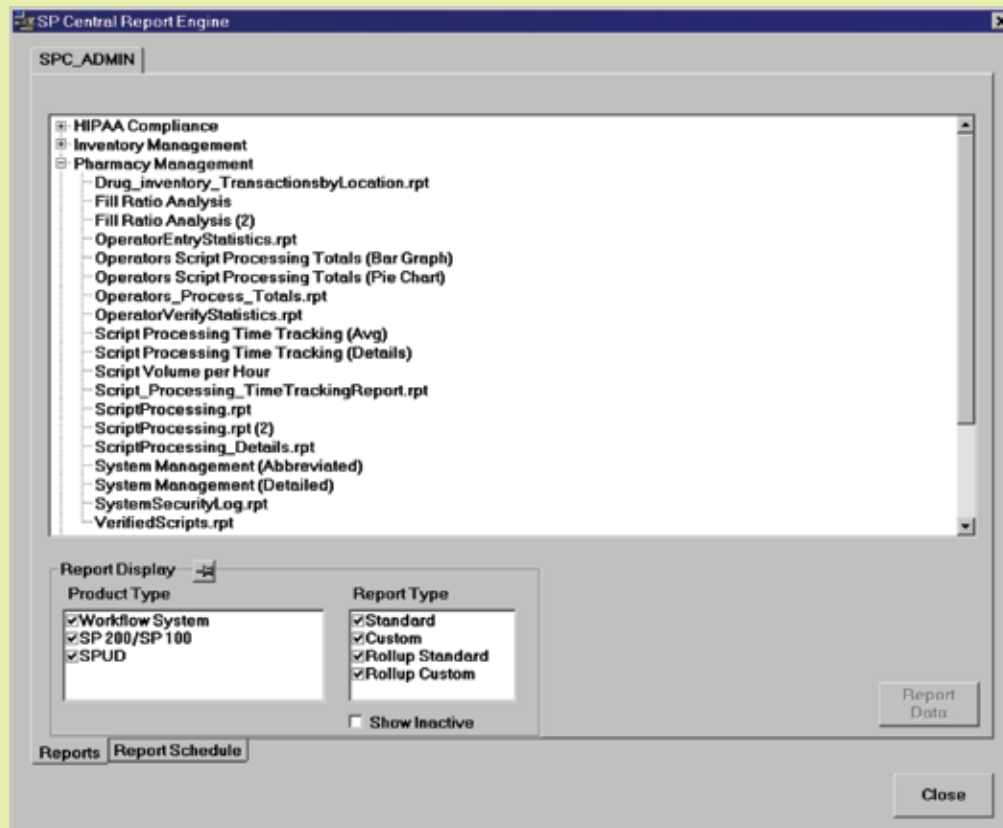
- In this example, ScriptPro's Drug Database identifies 15 tablets that are blue, round, and contain a "15" on them.
- Users can view a picture of the tablet by selecting the record, then selecting **View Data**.

Identify how many prescriptions my techs are filling a day.



- SP Central Workflow reports track how many prescriptions were entered, filled, verified, and dispensed by pharmacy personnel.

Run reports that pinpoint drug utilization, time tracking averages, and volume per hour.



- SP Central Workflow offers more than 64 reports ranging from inventory reporting to fill-time averages.

Advancing Pharmacy Through Robotics



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