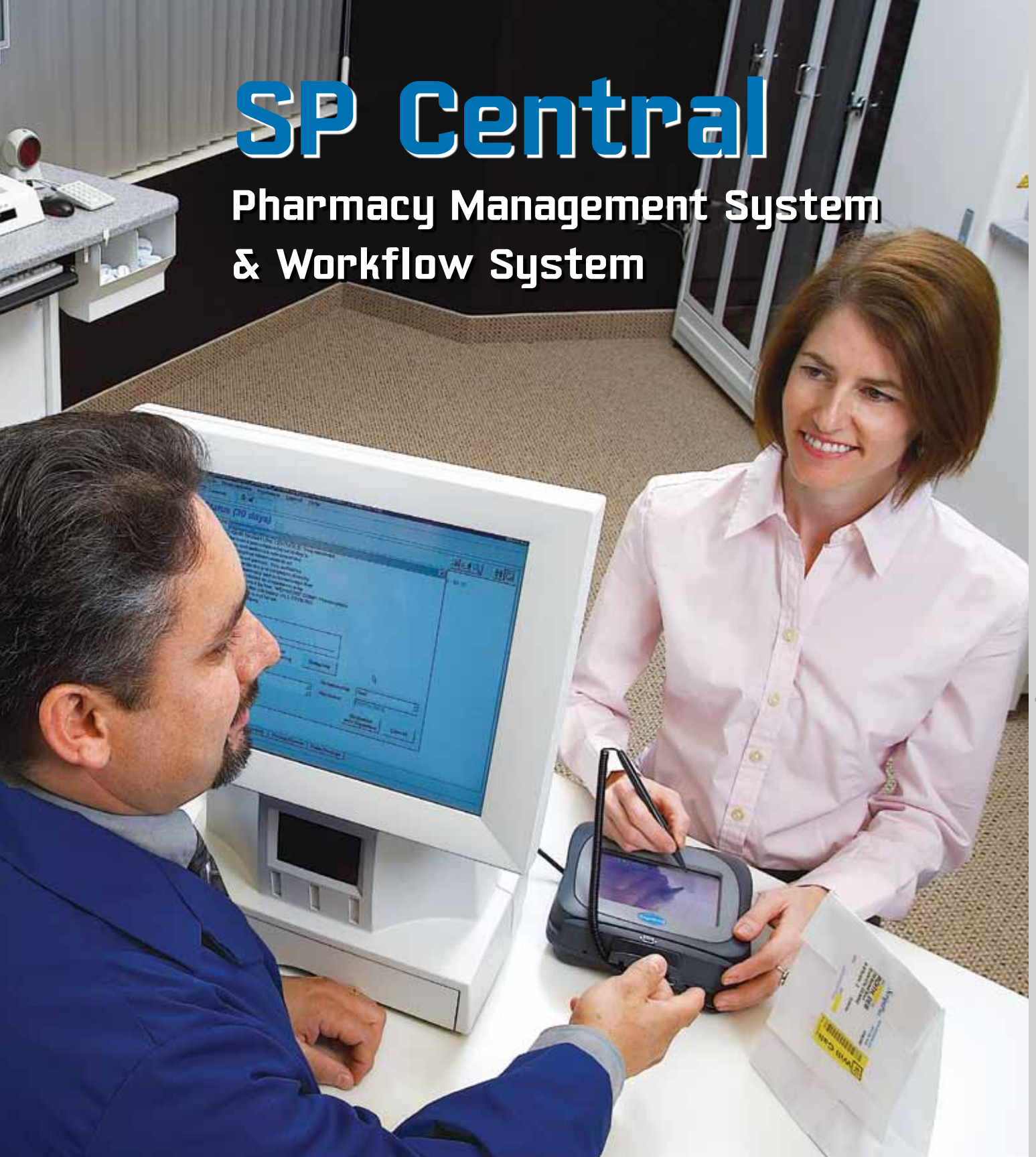


SP Central

Pharmacy Management System
& Workflow System



ScriptPro®

Pharmacy Automation

www.scriptpro.com

SP Central Pharmacy Management System

SP Central Pharmacy Management System (PMS) uses ScriptPro's SP Central Workflow System as its operating platform, incorporating robotics, workflow, and pharmacy management within a unified architecture. We call this Perfect Integration—the complete solution for your pharmacy, engineered and supported by ScriptPro.

This highly reliable platform means minimal downtime and maximum efficiency for your pharmacy. PMS is configurable to address your specific needs today and scalable to support your growth tomorrow.

The true test of any pharmacy system is how it handles exceptions—those transactions and events that are out of the norm—while still performing efficiently and reliably under the stress of high prescription volumes. Many systems are built to handle standard workflows, but don't function well in dealing with exceptions. This is where mistakes are often made, efficiency is lost, and money is wasted. ScriptPro excels at steering through these problem exception areas.

Our experience in providing and supporting workflow systems for a full spectrum of independent, chain, and institutional users has laid the groundwork for building ScriptPro's pharmacy management system—unmatched in the industry.

**Going beyond "legacy" limitations.
ScriptPro ... we are different, we are better.**

“With SP Central Pharmacy Management System we're able to track prescription orders even if they are delivered to the door. The IVR system ties directly into the PMS and further improves the services we offer to our patients.”

— Debbie Richmond, R.Ph. & Owner
Bruce Smith Drugs
Prairie Village, KS



What Makes ScriptPro Different?

Commitment

100% focused on providing unsurpassed technology that addresses the daily needs of community pharmacy.

Our Track Record

Thousands of satisfied customers worldwide.

Customer Service

All-inclusive “bumper-to-bumper” 24X7 coverage for a fixed monthly payment.

Reliability

Documented uptime of more than 99%.

Implementation

Site planning and professional installation and training.

Safety

Robotic dispensing processes are free of drug particle emissions and cross-contamination.
Positive barcode verification at each step.
Integrated product line reduces stress and allows more time for patient interaction and counseling.

Responsibility

It's all under one roof; we design, sell, manufacture, install, and support our systems.

“ScriptPro Customer Service is the best in the industry—bar none.”

— Edward Walker, R.Ph.
Milburn Pharmacy
Sullivan, IN

SOE DUR Claim

Pending Work List

9:17 AM

Script #	Patient Name	Drug Name	Qty	Priority	Source	Status	Review-DUR	Fill Date
6800037	SULLIVAN, KATIE	Allegra-D 12-Hour Fexofenadine/Pse...	30	RUSH				10/11/2007
C680002N	ADAMS, CODY	Epidrix Isomethep/APAP/Dichloral ES...	30	WILLC				10/09/2007

5 Records

Data Entry Workspace

Script #	Patient Name	Drug Name	Qty	Priority	Source	Status	Fill Date

0 Records



SP Central Workflow System

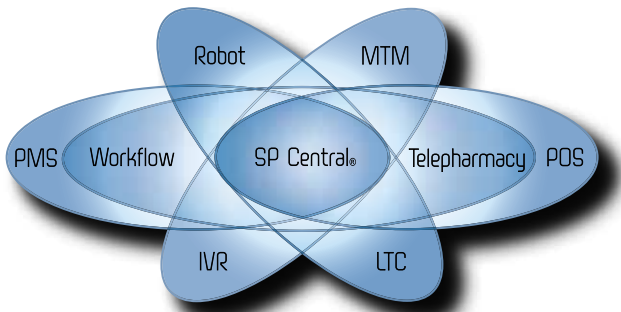
ScriptPro's SP Central Workflow System allows you to track 100% of the prescriptions in your pharmacy—so you know the “who, what, when, where, and why” of every prescription you process. ScriptPro's enforced barcode scanning procedures ensure dispensing accuracy.

All prescriptions, whether filled manually or robotically, are dispensed with the correct medication by:

- ⊗ Requiring a scan of the barcode on the manufacturer package to positively identify it before it is introduced into the filling process.
- ⊗ Displaying electronic images of the required drug for comparison during filling, verification, and dispensing.
- ⊗ Maintaining an electronic record of the chain of responsibility that includes: (i) the person who filled the prescription, (ii) the person who verified the prescription, and (iii) the person who physically transferred the drug to the patient.

“With SP Central Workflow, it's simple to find a prescription or multiple prescriptions for a patient. We just look up a patient's name, and we instantly see where all the prescriptions are stored, ensuring the patient leaves with the entire order.”

— Glenn Rebber, R.Ph. & Director of Pharmacy
Family Practice Clinic Pharmacy
Waco, TX



ScriptPro® Perfect Integration.

Choose technology that's integrated.

What makes ScriptPro the right choice for your pharmacy? You can operate on a **single platform**, completely supported by ScriptPro.

ScriptPro's SP Central Pharmacy Management System incorporates robotic dispensing within a flexible and efficient workflow system that includes script scanning, IVR, telepharmacy, point-of-sale, mobile dispensing, and electronic signature.

With ScriptPro, you have confidence that your system is supported by the leader in pharmacy automation—with thousands of installations worldwide.

We have designed our products to be maintained over the long term, and we back them up with industry-leading maintenance and support. Let ScriptPro manage your hardware/software compatibility and technology migration issues. You can then be free to focus on the practice of pharmacy.

ScriptPro is your single source of support for all the automation that runs your pharmacy. **One connection, one call, one company—the partner you can depend on to achieve Perfect Integration.**

“I don't know how I worked without the SP Central Workflow System and robot for as long as I did. They revolutionized our dispensing process.”

— Jason Kaslar
R.Ph. & Owner
Beck Drugs
Eldorado, IL



SP Central

Point of Entry to Point of Sale

Prescription Entry (Drop Off)

- Paper prescription and insurance card scanning and retrieval
- Automated insurance plan and payer sheet updates
- Automatic dispensed drug selection, including generic substitutions, based on written drug and DAW code
- Order tracking with destination and pickup times
- Family and prescription linking
- Multi-lingual SIGs and SIG spell check
- Image of prescriber's signature for validation
- Prescription edit logging
- Queue management and faxing for doctor, insurance, and refill authorizations
- Automatic resubmit for Refill Too Soon prescriptions
- Message Center for failed fax and order transmittals
- Medication Guides
- Weight-based and body surface area min-max dosing checks

Robotic and Manual Fill

- Enforced positive product barcode scan
- Prescription label printing only after the correct product code has been scanned
- Drug images automatically updated
- Partial fill, out-of-stock, and special-order prescription tracking
- Accurate quantity on partial-fill labels
- Auxiliary warnings in Arabic, Chinese, English, French, Russian, Spanish, etc.
- Line drawing and drug description on prescription label
- Order collation by patient, family, etc.

Verification and Batching

- Patient order collation
- Images of the hardcopy prescription, prescriber signature, and drug
- Batching patient's entire order to pharmacy-defined storage areas
- Printing of the sales receipt, patient monograph, and batch label

Inventory Management and Ordering

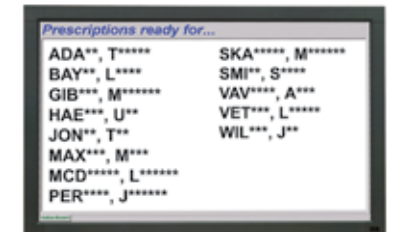
- Electronic orders to suppliers take into account stock available, allocated, and on-order—based on user-defined min/max levels or system-generated demand projections
- Automated supplier cost updates
- Inventory is received via barcode scanning, detailed acknowledgement, or by exception
- Tracking of segregated inventories and related orders,
- Ordering from multiple suppliers based on supplier/item pricing
- Inventory valuation reports per selected costing method (FIFO, LIFO, NIFO, or Average Cost)
- Shelf tag and price stickers printed to reflect acquisition cost and price changes

Point-of-Sale (Pick-up)

- Entire order dispensed with one barcode scan
- Electronic signature for in-house, drive-thru, and delivery prescriptions
- One barcode scan returns entire order to stock, reverses claim, and updates inventory
- In-house charge accounts
- Will Call bin management

Notice Board

- Automatic display of prescriptions when ready

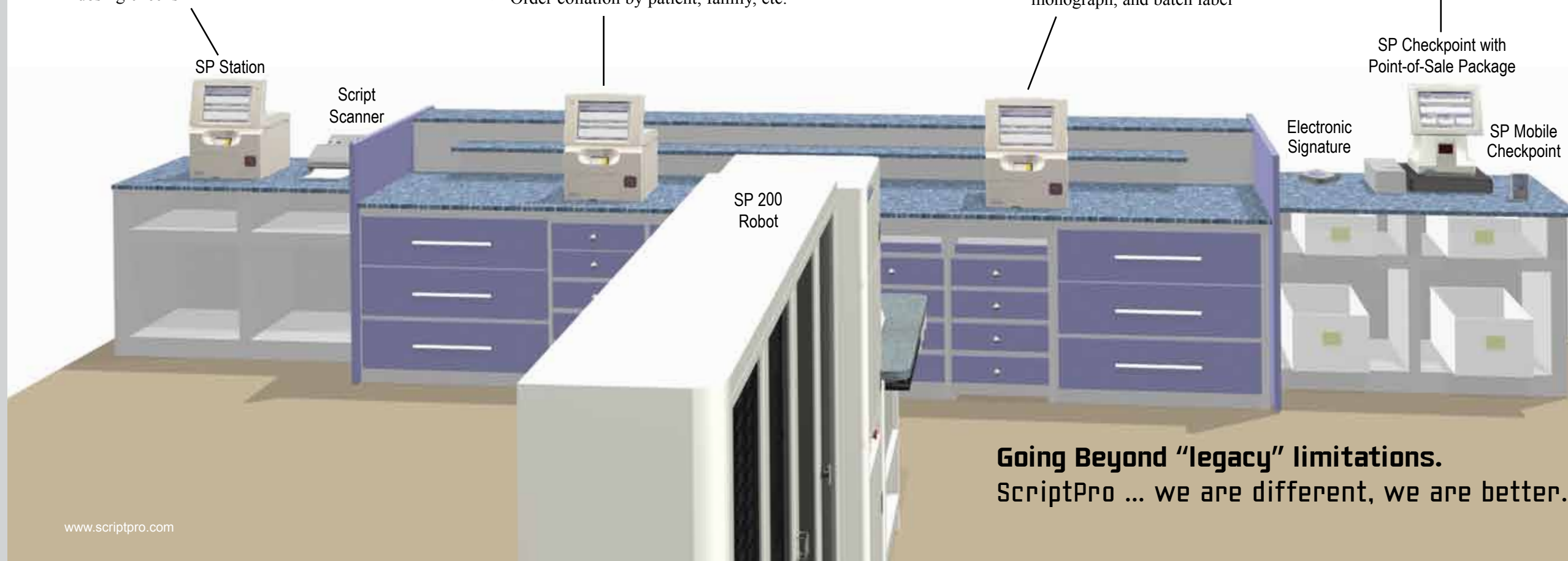


Back Office

- Third-party receivables reconciliation
- Charge account billing statements and reconciliation
- Accounting general ledger export
- Persistence and compliance analysis and reporting tools

Additional Features

- Compound recipe tracking and filling support
- Long-term care tracking and processing
- Interactive voice response
- HMS Health Messaging Services
- Comprehensive data conversion



Going Beyond "legacy" limitations.
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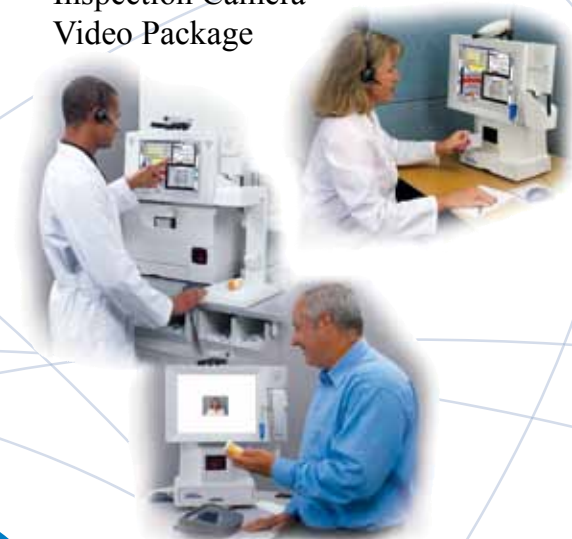
SCRIPTPRO. PERFECT INTEGRATION.

SP CENTRAL PHARMACY MANAGEMENT SYSTEM



TELEPHARMACY

Inspection Camera
Video Package



SP CENTRAL WORKFLOW SYSTEM

- SP Checkpoint
- SP Station
- SP Mobile Checkpoint
- Script Scanner
- Electronic Signature
- Notice Board
- Notice Board XL



SP 200



SP 100

ROBOTS



SPUD

INTERACTIVE VOICE RESPONSE



POINT-OF-SALE





ScriptPro
5828 Reeds Road
Mission, KS 66202-2740
USA

Tel: 800.606.7628
www.scriptpro.com

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