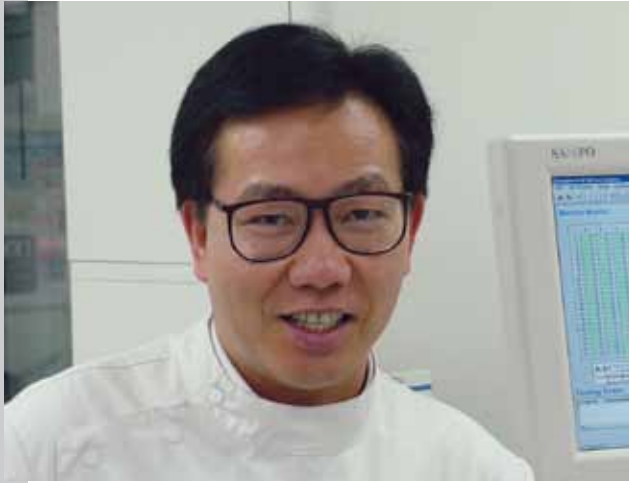


# London Drugs finds value in ScriptPro automation



Dan Chow, R.Ph., works with the SP 200 at a London Drugs location.



Wendy Morris, Pharmacist Assistant, verifying a prescription on the SP 200.

“Our ultimate goal was to enhance patient care by freeing up the pharmacist’s time to counsel patients on their healthcare needs and to alleviate pharmacists’ work stress. By employing automation we realized that we could grow our business without adding staff.

“After reviewing quite a few pieces of dispensing technology, we chose ScriptPro, which offers the best of automation, especially the software. We looked at how ScriptPro fills a prescription from entry to fulfillment, including counting and labeling. The procedure has checks and balances and eliminates chances for errors. Also, the compact size would fit into our pharmacies.

“The SP 200 has improved our pharmacy practice by giving us time to provide more customer service and improve our turnaround time. In addition, the SP 200 pays for itself in a short period of time.

“We have enjoyed working with ScriptPro. It is very obvious that customer service is first and foremost with them. In addition, the SP 200 is compact and aesthetically pleasing. We are very happy with the product.”

*John Tse, Vice President*

## London Drugs

*Customer Since 1999*

**Pharmacy Type:** Chain  
**Solution:** SP 200  
**Location:** Vancouver, Canada

## UPDATE

“The ScriptPro robots have enhanced our pharmacists’ ability to look after our customers, from taking care of their prescriptions to their other needs. From a hardware perspective, the units are very stable and robust—just good workhorses.

**“We have installed ScriptPro in more than 50% of our stores, with plans to continue installing more systems where appropriate.”**

“ScriptPro is a great company to work with; you have assembled a great team.”

# ScriptPro®

## Pharmacy Automation

For more information call: 800.606.7628 • 913.384.1008 • [www.scriptpro.com](http://www.scriptpro.com)