

Medical Center Pharmacy handles growing volume thanks to SP 200



Danny Cottrell, R.Ph., President



Cynthia Rodgers, Pharmacy Tech, says, "If the pharmacy turned off the SP 200, we would walk out! With ScriptPro, we get the prescriptions out faster and we stay caught up even when we're short-handed."

"Changes in the marketplace have caused us to grow in sales volume since we bought the SP 200 several years ago. The elderly population has increased, insurance companies have more control over the price of prescriptions, and more people are coming to independent pharmacies.

"We've been able to handle the increase in volume because the robot makes our workload much easier. It's been a steady worker, consistently working in the background year in and year out. You really can't appreciate the full value of the robot until you get it in your store.

"My partner saw the SP 200 at a trade show in 1999 and thought this might be the answer for us. I could tell immediately that with the barcode technology, the SP 200 would decrease our error rate.

"The time-saving features of the ScriptPro system were evident as well. We don't have to hold a vial and watch the pills come out; the machine is more hands-off than others on the market. We can pick and choose the drugs we want in the SP 200 and adjust the cells accordingly on-site. Since the

cells are self-contained and separated, there isn't any cross-contamination either.

"The biggest benefit we've noticed since installing the SP 200 is that when we're doing 300 prescriptions a day, we no longer have to go to the cabinet

300 times, wasting time and energy. Our atmosphere is much quieter and we don't run into each other any more."

Danny Cottrell

Medical Center Pharmacy

Customer Since 2001

Pharmacy Type: Independent

Prescription Volume: 300 per day

Location: Brewton, AL

ScriptPro®

Pharmacy Automation

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