

Having ScriptPro automation will change your life!



Edward Walker, R.Ph., and John Williams, R.Ph.



Edward Walker, R.Ph., using SP 200 to verify a prescription.

“Our pharmacy was very busy—we were physically cramped and not working efficiently. We were not doing what we wanted to do for our customers.

“I asked my partner to look at automation and find a company who is as dedicated to their customers as we are to ours. My partner went to ScriptPro and after that we never looked at another system. I bought based on the reputation of ScriptPro.

“I treat my customers with respect and provide good service, and I expect the same from the company I do business with as well. You have to trust the company you buy from because buying automated dispensing is a long-term decision.

“Once we made the decision, it was easy. The ScriptPro workflow team taught us a lot by bringing new ideas. We remodeled the store and took

ScriptPro’s recommendations about traffic flow. Now I have time to talk, interact, and listen to my customers.

“I tell other pharmacists, ‘you won’t believe how having ScriptPro will change your life.’ I’m more relaxed, I don’t have so many things hanging at the end of the day. Before ScriptPro, I was ready to retire, now I’m not so ready.”

John Williams

Milburn Pharmacy *Customer Since 2000*

Pharmacy Type: Independent
Prescription Volume: 350 per day
Location: Sullivan, IN

UPDATE

“There still has never been a day that I regret having the SP 200. Our prescription volume is up about 25% and through attrition and retirement we have lost

about nine employees in the last few years. Because we have the robot, we do not need to replace most of those positions.

“ScriptPro Customer Service is still the best in the industry—bar none.”

Edward Walker

ScriptPro®

Pharmacy Automation

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