

Pharmacy Expands Business with Time Saved from SP 200



Robotic arm counts and fills without cross-contamination.



Thousands of pharmacies rely on the SP 200 Robotic Prescription Dispensing System to relieve their workload.

“Pinnell Drugs has been in business since 1950 and I bought the store about four years ago. We handle a large volume of prescriptions, offer compounding services, and market our services to nursing homes and long-term care facilities. We’re a busy pharmacy and our employees used to feel stressed and tired at the end of the day. Employee turnover because of a strenuous workload was more frequent than I liked.

“I originally got the ScriptPro robot to take the stress off my employees. Having the SP 200 to help handle the workload meant I didn’t need to hire every time someone left. Now, on days when we fill 500 to 600 prescriptions, it’s no problem. We leave work at the end of the day and we’re not

tired. We get 62.5% of our prescriptions from the SP 200, saving us so much time. I can fill 30 to 40 prescriptions before 10:00 a.m.

“Before we installed the SP 200, I worried about the staff adapting to it. But after one week, the staff not only took to it, but couldn’t imagine working without it!

“With the time I save because of the robot, I am marketing to nursing homes and opening a home health DME. We’re not a large company, but I can handle the additional business

because of the robot. The SP 200 is impressive technology and gets peoples’ attention when we talk about it in our marketing.”

Randall Orcutt, R.Ph., Owner

Pinnell Drugs
Customer Since 2009
Pharmacy Type: Independent
Prescription Volume: 400-600 per day
Location: Plainview, TX

ScriptPro®

Pharmacy Automation

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