

ScriptPro robot still ticking after 10 years



Richard Yura, R.Ph., and Michael Yura, R.Ph., Owners



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Back in 1997 when ScriptPro introduced the first robotic prescription dispensing system for community pharmacies, Richard Yura, owner of Professional Pharmacy, immediately saw the value of the system to his growing pharmacy business. ScriptPro installed an SP 200 in Richard’s pharmacy on September 23, 1997.

More than 10 years later, Richard says he still loves the machine, and his staff loves it, too. “It has saved us so much time, it’s not even funny. We’ve never had a mistake with the machine and it has paid for itself.”

Michael Yura, co-owner of the pharmacy with his father, said, “We would have no reason to replace our SP 200 after all this time. ScriptPro designed it right from the beginning, that’s why the machine is as relevant today as it was in 1997.”

At the time he was considering the SP 200, Richard’s hands were tied with a staffing matrix of two

pharmacy technicians for each pharmacist. He really needed more help but couldn’t find an affordable way to hire within the matrix. Michael said, “We figured out the cost per hour for more employees and the cost per hour for the SP 200 and determined that the SP 200 would be more economical.”

“Our prescription volume has more than doubled since we got the robot, but our staffing is about the same,” said Michael.

Richard made the decision to go with ScriptPro when he came to visit the Headquarters

in Mission, KS. “I went to see where the machine was designed and made and I talked to the people making it. One man told me, ‘you will not have to worry about service, this machine will be taken care of,’ and was he right.”

“ScriptPro has the best customer support of any company I’ve ever dealt with,” added Michael. “And it gives us the opportunity to serve our customers in the way that we should.”

Richard Yura and Michael Yura

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Customer Since 1997

Robot Pioneers: ScriptPro’s first independent customer

Location: Red Bank, NJ

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Pharmacy Automation

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