

SP 100 brings needed relief to small pharmacy



Robotic arm counts and fills without cross-contamination.



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Shindler’s Drug Store is located in a coastal town in Oregon. The store runs with a staff of one pharmacist and two to three technicians. According to the owner, Steve Wilson, the staff was “uncomfortable” because they kept a hectic pace all day long and had little time to talk with customers. Steve needed more time in the day to provide the friendly service that kept his customers coming back to his store.

He looked at adding either robotics or counting technology to the dispensing process, selecting ScriptPro’s SP 100 Robotic Prescription Dispensing System.

According to Steve, “When we examined the time it takes to fill a prescription with counting technology, we determined that we really wouldn’t save any time.

The SP 100 performs a more complete process and the benefits of robotic technology will take us further into the future than counting technology.”

“The SP 100 has done everything we thought it would do to free up my time. I can leave work 45 minutes to an hour earlier than I used to,” Steve said. “Prescription volumes are going up and we wouldn’t have been able to handle them without the SP 100.”

As he says, “ScriptPro has been in business for awhile and the basic system has been used in

the field for years, so we knew we wouldn’t have a problem with reliability.”

“The personnel at ScriptPro are great. Every person we talk to is knowledgeable and helpful.”

Steve Wilson, R.Ph., Owner

Shindler’s Drug Store

Customer Since 2006

Pharmacy Type: Independent

Prescription Volume: 175 per day

Location: Bandon, OR

ScriptPro®

Pharmacy Automation

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