Prescription Entry (Drop Off)
- Paper prescription and insurance card scanning and retrieval
- Queues electronic prescriptions and selects patient, prescriber, drug, etc., for data entry person
- Selects the dispensed drug NDC, including generic substitutions, based on written drug, DAW code, and inventory center
- Set prescription priority electronically, such as Delivery, Mail, and Waiting
- Image of prescriber’s signature for validation
- Queue management and faxing for insurance and refill authorizations
- Automatically tracks and resubmits the claim for Refill Too Soon prescriptions
- Automated split billing (up to four plans) with one click
- Paperless system at data entry

Robotic and Manual Fill
- Prescription label printing only after the correct product code has been scanned
- Partial fill, out-of-stock, and special-order prescription tracking
- Drug image displays
- Auxiliary warnings in Arabic, Chinese, English, French, Korean, Spanish, Thai, or Vietnamese
- Line drawing and drug description on prescription label
- Order collation by patient, drug, etc.
- Groups prescription orders by patient so order stays together

Verification and Batching
- Tracks where patient-batched bag should be stored
- Images of the hard copy prescription, electronic prescription, prescriber signature, and drug
- Printing of the patient monograph, medication guide, and batch label
- Alerts pharmacist to an inadvertent patient mix-up in an order

Inventory Management and Ordering
- Electronic orders to suppliers take into account stock available, allocated, and on-order—based on user-defined min/max levels
- Automated supplier cost updates
- Inventory is received electronically by detailed acknowledgement, or by exception
- Segregates inventory and drug orders, such as 340B
- Inventory valuation reports based on Average Cost

Point of Sale (Pick-up)
- Tells clerk exactly where the bag or prescription is located, and how many bags exist for the patient
- Notifies clerk of prescriptions on hold for Refill Too Soon, Prior Auth, Out of Stock, and Partial Fill
- Entire order sold with one barcode scan
- Electronic signature for in-house, drive-thru, and delivery
- One barcode scan returns entire order to stock, reverses claims, and updates inventory
- Full integration to software allows processing of refills, new prescriptions, or edits from POS terminal
- Will Call bin management
- IIAS-compliant; PCI-compliant with v3.0 PA-DSS certification
- Securely stores credit card information
- Retail items fully supported

Notice Board/Patient Notification
- Automatic display of prescriptions when ready
- Outbound texting for Refill and Pickup reminders

Back Office
- Charge account billing statements and reconciliation
- Over 100 standard reports available

Additional Features
- Compound recipe tracking and filling support
- Long-term care tracking and processing, including MAR printing
- Interactive Voice Response – auto-releases prescriptions to robots
- Comprehensive data conversion performed by ScriptPro