

Hy-Vee Pharmacy gains more time for customer service and meets growing script volume



Robotic arm counts and fills without cross-contamination.



Thousands of pharmacies rely on the SP 200 Robotic Prescription Dispensing System to improve patient safety.

Hy-Vee Pharmacies have made a commitment to their pharmacy customers and employees by investing in **ScriptPro's SP 200 Robotic Prescription Dispensing System**. The SP 200 performs the tedious and time-consuming tasks of counting, pouring, and labeling prescriptions, allowing the pharmacy staff time to provide more customer service. In addition to handling a growing workload, the SP 200 uses barcode scanning throughout the dispensing process to ensure accuracy. Read what a Hy-Vee Pharmacy manager and store directors have to say about the SP 200.

“Before we had the SP 200 there were times when we couldn't keep up with the script volume. Going to the shelf, getting a stock bottle, counting, restocking—is all very time consuming. Counting pills is laborious and the step with the most potential for errors. Having the SP 200 is a relief because the drug is right, the label is right, and we don't worry about the quantity being incorrect any more. Once you have the SP 200 you won't know how you lived without it.”

Tom Stites, Pharmacy Manager, Macomb, IL

Hy-Vee Pharmacy

Customer Since 2002

Pharmacy Type: Supermarket

Location: Illinois & Iowa

“The SP 200 took the stress out of our pharmacy workflow. We couldn't keep up with the volume of prescriptions we fill. We were always behind—sometimes by two hours. With the SP 200 counting, filling, and labeling 50% of the prescriptions, the customer's order will be ready about a half an hour after it is phoned in. Our employees love the SP 200. We would have a mutiny if we took it out. The employees' morale is great because the stress is gone. Also, our volume has increased because the employees are happier and that rubs off on our customers.”

*Kasey O'Kelly, Store Director
Muscatine, IA*

“Our script volume is growing but we are able to handle the growth without adding employees.

The SP 200 fits right into our workflow and fills approximately 50% of our prescriptions. The pharmacists are now free to counsel customers instead of spending their time counting pills. Our employees won't let anyone take away the SP 200 because it has made their jobs much less stressful.”

John Peterman, Store Director, Ottumwa, IA

ScriptPro®

Pharmacy Automation

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