Reggie Singh uses SP Central Pharmacy Management System to streamline his pharmacy practice and lower costs. Reggie feels the system adds value to his pharmacy, so he has implemented it in several stores.

According to Reggie, “SP Central Pharmacy Management offers many features that make our processes easier, yet much more secure, because every step is tracked. It groups the patient’s order together during data entry, technician filling, pharmacist verification, and point of sale to ensure all the prescriptions stay together and leave with the patient. It also gives a detailed status for each prescription within the patient order, such as On Hold for Prior Auth, Refill Too Soon, Partial Fill, Out of Stock, Verified, or Waiting in Will Call bins.

“ScriptPro makes it so easy to run dual or multiple inventories, such as 340B, because inventory management happens behind the scenes. Each script is assigned an inventory, i.e. 340B or regular, at the point of entry. At the end of the month I get a report showing all 340B prescriptions as well as prescriptions from regular inventory.

“At the Point of Sale (POS) you can add or change the patient’s third party card information or switch the prescription to cash, without having to start over or walk back to the data entry terminal. We add insurances on the fly right at the register. And clerks appreciate being able to look up the status of the patient’s order without interrupting me. We spend a lot less time looking for lost orders. Also at the Point of Sale, the system notifies us if multiple bags exist (from a previous day, for example), so the patient gets all of the prescriptions ordered.

“SP Central has a perpetual inventory system that is very efficient, streamlined, and automatic. For example, when an order is sent to the wholesaler but the wholesaler sends a substitute drug, the substitute will automatically transmit to the record of the ordered drug. SP Central then moves the min/max levels to the new product. No product will be uploaded if it isn’t received. We can easily look up the item number to see that we received a substitution since the items are linked together automatically by ScriptPro’s inventory module.

“SP Central Pharmacy Management runs reports that give me visibility into my business—such as, what percent of patients are Medicaid, how many new patients did I get this month, did I get results from the ad I ran, and is there shrinkage? The reports allow me to see how my business is growing, and I have more time to work on it because of ScriptPro.

“Pharmacies have to get technology. Technology lowers your costs. In the old days before computers, a pharmacy would max out at 100 prescriptions per day. Pharmacists who didn’t add a computer didn’t make it. You have to embrace technology now or you will be like the pharmacist who wouldn’t get a computer.”

Reggie Singh, R.Ph., Owner