Found answer to rising prescription volume and gained more control over dispensing process

Robotic arm counts and fills without cross-contamination.

Thousands of pharmacies rely on the SP 200 Robotic Prescription Dispensing System to improve patient safety.

"In 1997 we saw our volume increasing and we needed a long-term solution to meet the demand. Since the SP 200 holds 200 of the top selling drugs, accommodating 80% of our volume, we knew it would pick up the extra load. Then when our cost analysis determined that the SP 200 would pay for itself in two years, we knew we had found the answer we were looking for.

"Another major concern we read about in pharmacy journals was the increasing potential for medication errors. With ScriptPro barcode scanning and the on-screen color picture of the medicine for the final check by the pharmacist, we got the controls over medication errors we were looking for. Using ScriptPro puts our minds at ease about safety.

"The ScriptPro installation was the best installation of technology that I've ever seen—it was very smooth.

I only wish that I had put the SP 200 up in front in the pharmacy where people could see it work."

Ronnie Crosswhite, Asst. Director of Pharmacy, 1999

UPDATE
SP Central Workflow was added at NMMC in 2001. According to Pharmacy Benefits Manager Jillian Foster, and Supervising Pharmacist Chuck Gholson, the top two reasons to use ScriptPro are:

1. Safety and accuracy

2. Time and efficiency

As Jillian says, "Pharmacists trust the SP 200 to dispense properly and SP Central Workflow to verify entered prescriptions. We use the system for staff recruitment because pharmacists want to work with automation."

Chuck adds "With our script volume increasing about 10% every year, cutting down on errors is crucial. We have security with ScriptPro's SP 200 and SP Central Workflow."

North Mississippi Medical Center

Customer Since 1999

Pharmacy Type: Hospital Outpatient
Prescription Volume: 350-400 per day
Location: Tupelo, MS

ScriptPro®

Pharmacy Automation

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